Streetcar Update

Review of January 2018

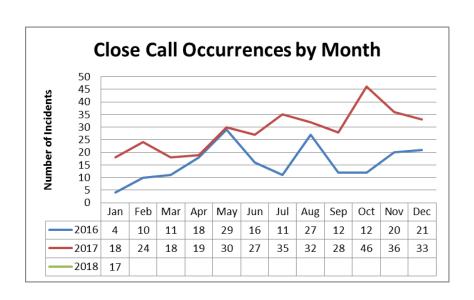


Cincinnati Bell' connector

Safety Metrics: Near Miss

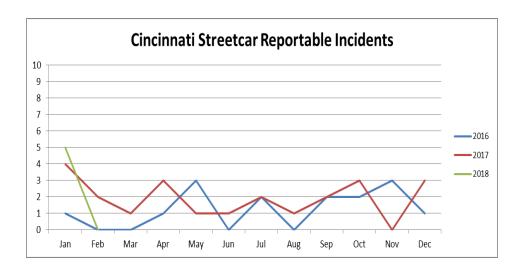
Near Miss Incident Breakdown

- 82% initiated by other vehicle:
 - Most interactions due to maneuvers in front of or around Streetcar
 - 16% Pedestrian Interactions (Jay walking)
- Incidents most likely to occur: Main at 5th
- Most likely to occur Thu, Fri, Sat between 1100 and 1500



Safety Metrics: Reportable Incidents

- 5 Reportable Incidents in 2018:
 - 2 Collisions
 - 1 collision/derailment
 - 1 derailment
 - 1 evacuation



Safety and Security Activities

- 1/23/18 met with ODOT SSO to review findings and recommendations from triennial audit
 - 17 findings and 32 recommendations from SORTA internal audits and ODOT triennial audit
 - ODOT assisted in creating corrective actions
- Submitted required documentation
 - Annual Compliance Letter
 - Security and Emergency Preparedness Plan



Ohio Department of Transportation

- State Safety Oversight (SSO)
- Brian Kummerer SSO Program Manager/Safety Coordinator

Agency Safety Plan/SSPP

- Each year the System Safety Program Plan-Interim Agency Safety Plan reviewed and updated
- Per 29 CFR Part 674 it must also be approved by the Board of Directors (or equivalent)
- We are requesting approval of the SSPP/Interim ASP by the Board of Trustees



Marketing/Communications

Facebook

Followers: **4,025 b**y 7

Reach: 22,032

Engagements: 1,304



Twitter

Followers: **4,324 by 72**

Impressions: 201.6K

Engagements: 591

<u>Instagram</u>

Followers: **1,103 \(\rightarrow\)** by 15

Engagements: 94

Metro Bus Bridge



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- Metro buses operated a bus bridge during the streetcar service closure Jan. 18-21.
- Information communicated to customers via press release, web site, and all social media channels.
- 339 passengers recorded.

Marketing/Communications

Negotiated free full-page map placement and 1/3-page ad in new publication "*Travel Host Cincinnati*" to be placed in 10,000 Greater Cincinnati hotel rooms



Marketing/Communications

- Ticket Vending Machine upgrades underway
- Improvements to civil interface and weatherproofing to further improve TVM reliability
- Project started February 12 and will take approximately four weeks



January Ridership Summary

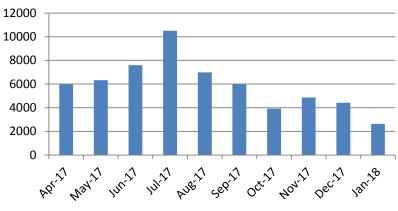
	Ridership	Ridership Budget	Variance	
Weekday	10,777	18,812	-8,035	
Saturday	4,053	11,689	-7,636 -1,131 -1,188	
Sunday	2,182	3,313		
Holiday	208	1,396		
Total	17,220	35,210	-17,990	

Note: figures include 339 boardings from route #100 bus substitute service operated part of the day January 18, 2018 and all day January 19 through 21, 2018.

^{*}Includes any supplemental service

^{*}Does not include charter service

Fare Inspections

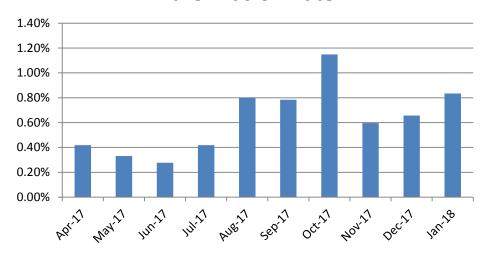


Citations



Fare Compliance

Fare Evasion Rate

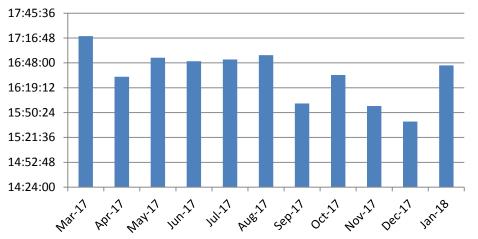


January Operations Summary

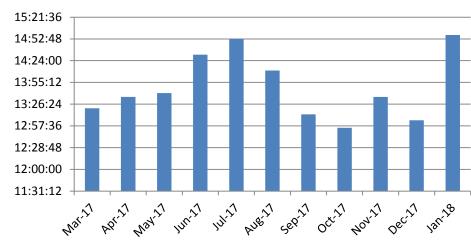
Trip Sched		Trips Operated	Missed Trips*	Average Headway	Blockages	Signal Failures	Close Calls	TAA	Charter
2,34	13	1,810	545	14:58 (12 min) 16:45 (15 min)	48 (total) 48 (more than 2 min)	0 (total) 0 (more than 2 min)	15	26	0

Operations Trends



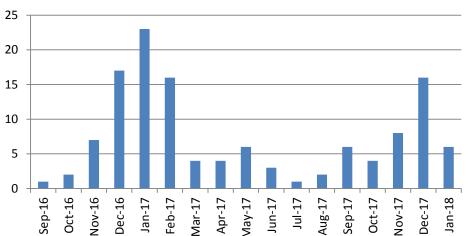


Average Peak Headway



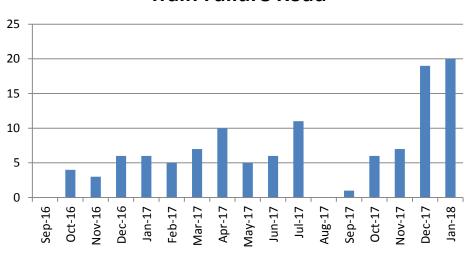
Operations Trends

Change Off Road



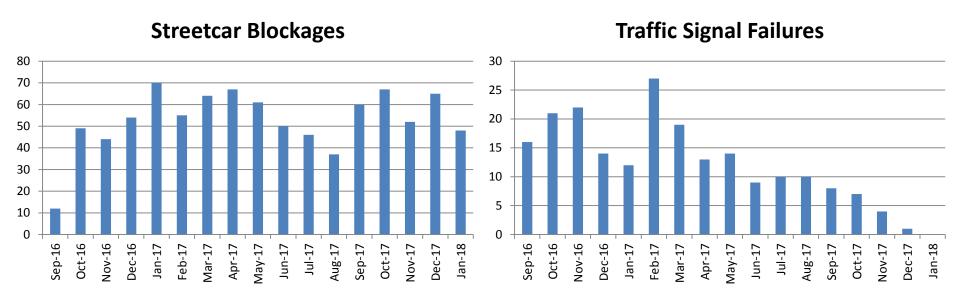
Streetcar vehicle failure resulting in removal of vehicle from service; can be a failure of a safety device or electro/mechanical failure – requires offload of passengers and results in 60+ minutes suspension of service and can result in reduced service (increased headway)

Train Failure Road



Streetcar vehicle failure that can be remedied on the line – typically results in 5 to 60 minutes suspension of service

Operations Trends



Vehicle Status

• February 1, 2018 SORTA correspondence

QUESTIONS?